

RESERVOIR CENTER FOR HEALTH & REHABILITATION, THE

Report ID: CCN 225326
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§ 1 Facility Identity

Facility	RESERVOIR CENTER FOR HEALTH & REHABILITATION, THE
CCN	225326
Location	400 BOLTON STREET, MARLBOROUGH, MA, 01752
Ownership type	For profit - Limited Liability company
Certified beds	144

§ 2 CMS Federal Record

Civil money penalties on file	\$3,145
Deficiency citations — current cycle	8 (53% vs prior 24 months (17))
Deficiency citations — prior 24 months	17
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$3,145
MA state average	\$36,630 (this facility is 0.1× the MA average)
National average	\$31,239 (this facility is 0.1× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 8 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	E	Standard survey
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	E	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F693	Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.	D	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	D	Standard survey
F744	Provide the appropriate treatment and services to a resident who displays or is diagnosed with dementia.	D	Standard survey
F636	Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: NATIONAL HEALTH CARE ASSOCIATES (43 facilities); Owner on file: MARVIN OSTREICHER FAMILY TRUST 2012 (organization)
Ownership chain	NATIONAL HEALTH CARE ASSOCIATES (43 facilities)
Penalties vs chain average	\$3,145 vs \$13,894 (0.2× the chain average)
Current deficiencies vs chain average	8 vs 11.0 (0.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 3 · US avg 3)
Health inspection	3 / 5 (state avg 2.9 · US avg 2.8)
Staffing	4 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225326
Snapshot SHA-256	7cec9b07f60f04530403d7df0483e9ed440d657f9ee903941415ec90b6e4472c
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225326.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 7cec9b07f60f.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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