

CARE ONE AT REDSTONE

Report ID: CCN 225299
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§ 1 Facility Identity

Facility	CARE ONE AT REDSTONE
CCN	225299
Location	135 BENTON DRIVE, EAST LONGMEADOW, MA, 01028
Ownership type	For profit - Limited Liability company
Certified beds	254

§ 2 CMS Federal Record

Civil money penalties on file	\$16,720
Deficiency citations — current cycle	12 (500% vs prior 24 months (2))
Deficiency citations — prior 24 months	2
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$16,720
MA state average	\$36,630 (this facility is 0.5× the MA average)
National average	\$31,239 (this facility is 0.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F806	Ensure each resident receives and the facility provides food that accommodates resident allergies, intolerances, and preferences, as well as appealing options.	G	Complaint
F773	Provide or obtain laboratory tests/services when ordered and promptly tell the ordering practitioner of the results.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F760	Ensure that residents are free from significant medication errors.	D	Complaint
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F687	Provide appropriate foot care.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F800	Provide each resident with a nourishing, palatable, well-balanced diet that meets his or her daily nutritional and special dietary needs.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but	B	Standard survey

not limited to receiving treatment and supports for daily living safely.

§ 5 Ownership & Chain Context

Ownership record	Chain: CAREONE (37 facilities); Owner on file: THCI OF MASSACHUSETTS, LLC (organization)
Ownership chain	CAREONE (37 facilities)
Penalties vs chain average	\$16,720 vs \$15,206 (1.1× the chain average)
Current deficiencies vs chain average	12 vs 8.9 (1.3× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225299
Snapshot SHA-256	24bb7c0ddf5cc84e3bd3400c036a925dcdaa25cb3405c914330133ee4f58bb26
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225299.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 24bb7c0ddf5c.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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