

Southshore Health Care Center

Report ID: CCN 225215
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§ 1 Facility Identity

Facility	Southshore Health Care Center
CCN	225215
Location	115 NORTH AVENUE, ROCKLAND, MA, 02370
Ownership type	For profit - Corporation
Certified beds	96

§ 2 CMS Federal Record

Civil money penalties on file	\$26,395
Deficiency citations — current cycle	23 (475% vs prior 24 months (4))
Deficiency citations — prior 24 months	4
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$26,395
MA state average	\$36,630 (this facility is 0.7× the MA average)
National average	\$31,239 (this facility is 0.8× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 23 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	F	Complaint
F573	Let each resident or the resident's legal representative access or purchase copies of all the resident's records.	E	Complaint
F740	Ensure each resident must receive and the facility must provide necessary behavioral health care and services.	E	Complaint
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	E	Standard survey
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	E	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	E	Standard survey
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	E	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F576	Ensure residents have reasonable access to and privacy in their use of communication methods.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint

F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	D	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Standard survey
F610	Respond appropriately to all alleged violations.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Standard survey
F814	Dispose of garbage and refuse properly.	D	Standard survey
F640	Encode each resident's assessment data and transmit these data to the State within 7 days of assessment.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: ATHENA HEALTHCARE SYSTEMS (24 facilities); Owner on file: ATHENA HEALTH CARE SYSTEMS MA LLC (organization)
Ownership chain	ATHENA HEALTHCARE SYSTEMS (24 facilities)
Penalties vs chain average	\$26,395 vs \$80,795 (0.3× the chain average)
Current deficiencies vs chain average	23 vs 15.8 (1.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225215
Snapshot SHA-256	79c5f3799c2794c14894233fad09d3e2d518cfa6d323dee450b57abf3d2a836
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225215.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 79c5f3799c27.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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