

CHARLWELL HOUSE HEALTH AND REHABILITATION

Report ID: CCN 225208
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§ 1 Facility Identity

Facility	CHARLWELL HOUSE HEALTH AND REHABILITATION
CCN	225208
Location	305 WALPOLE STREET, NORWOOD, MA, 02062
Ownership type	For profit - Limited Liability company
Certified beds	124

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	13 (1200% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
MA state average	\$36,630 (this facility is 0.0× the MA average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 13 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Standard survey
F655	Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F687	Provide appropriate foot care.	D	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Standard survey
F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	D	Standard survey

F825	Provide or get specialized rehabilitative services as required for a resident.	D	Standard survey
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§ 5 Ownership & Chain Context

Ownership record	Chain: BEST CARE SERVICES (10 facilities); Owner on file: CKSST HOLDING COMPANY LLC (organization)
Ownership chain	BEST CARE SERVICES (10 facilities)
Penalties vs chain average	\$0 vs \$50,417 (0.0× the chain average)
Current deficiencies vs chain average	13 vs 9.6 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	4 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225208
Snapshot SHA-256	ee2191538f3a82c24a6dfbc3d276900a9f7fbfc65db319d04e1505bedaf0518c
Methodology & version	v1.0 — https://www.caregiverhelppnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225208.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash ee2191538f3a.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelppnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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