

HERMITAGE HEALTHCARE (THE)

Report ID: CCN 225009
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§ 1 Facility Identity

Facility	HERMITAGE HEALTHCARE (THE)
CCN	225009
Location	383 MILL STREET, WORCESTER, MA, 01602
Ownership type	For profit - Corporation
Certified beds	101

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	12 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
MA state average	\$36,630 (this facility is 0.0× the MA average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F835	Administer the facility in a manner that enables it to use its resources effectively and efficiently.	E	Standard survey
F838	Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies.	E	Standard survey
F557	Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions.	D	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	D	Standard survey
F759	Ensure medication error rates are not 5 percent or greater.	D	Standard survey
F942	Ensure that staff members are educated on resident rights and facility responsibilities to properly care for its residents.	D	Standard survey
F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	B	Standard survey
F641	Ensure each resident receives an accurate assessment.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: NEXT STEP HEALTHCARE (14 facilities); Owner on file: NEXT STEP HEALTHCARE LLC (organization)
Ownership chain	NEXT STEP HEALTHCARE (14 facilities)
Penalties vs chain average	\$0 vs \$100,165 (0.0× the chain average)
Current deficiencies vs chain average	12 vs 12.9 (0.9× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3 · US avg 3)
Health inspection	3 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225009
Snapshot SHA-256	72ee90660775d72da3b21523566757d43f5ff551460e46ff2165531c06349eba
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225009.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 72ee90660775.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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