

STERLING CARE HILLHAVEN

Report ID: CCN 215212
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§ 1 Facility Identity

Facility	STERLING CARE HILLHAVEN
CCN	215212
Location	3210 POWDER MILL ROAD, ADELPHI, MD, 20783
Ownership type	For profit - Limited Liability company
Certified beds	66

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	8 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
MD state average	\$22,972 (this facility is 0.0× the MD average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 8 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F730	Observe each nurse aide's job performance and give regular training.	E	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F655	Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Standard survey
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: STERLING CARE (6 facilities); Owner on file: HILLHAVEN OPERATOR HOLDCO, LLC (organization)
Ownership chain	STERLING CARE (6 facilities)
Penalties vs chain average	\$0 vs \$2,372 (0.0× the chain average)
Current deficiencies vs chain average	8 vs 15.2 (0.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	5 / 5 (state avg 3.1 · US avg 3)
Health inspection	5 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 3.2 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/215212
Snapshot SHA-256	3912f9fd3c0d1c838c27fe518a62384a5d34d4a75e34e836a9ba2760213fc744
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 215212.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 3912f9fd3c0d.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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