THE VILLAGE AT ROCKVILLE

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§ 1 Facility Identity

Facility	THE VILLAGE AT ROCKVILLE
CCN	215125
Location	9701 VEIRS DRIVE, ROCKVILLE, MD, 20850
Ownership type	Non profit - Corporation
Certified beds	160

§ 2 CMS Federal Record

Civil money penalties on file	$17,345
Deficiency citations — current cycle	24 (2300% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	**1**
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$17,345
MD state average	$22,972 (this facility is 0.8× the MD average)
National average	$31,239 (this facility is 0.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 24 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F678	Provide basic life support, including CPR, prior to the arrival of emergency medical personnel , subject to physician orders and the resident's advance directives.	**J · Immediate Jeopardy**	Complaint
F941	Develop, implement, and/or maintain an effective training program that includes effective communications for direct care staff members.	F	Standard survey
F700	Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail.	E	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	E	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	E	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Standard survey
F622	Not transfer or discharge a resident without an adequate reason; and must provide documentation	D	Standard survey

	and convey specific information when a resident is transferred or discharged.		
F623	Provide timely notification to the resident, and if applicable to the resident representative and ombudsman, before transfer or discharge, including appeal rights.	D	Standard survey
F624	Prepare residents for a safe transfer or discharge from the nursing home.	D	Standard survey
F625	Notify the resident or the resident's representative in writing how long the nursing home will hold the resident's bed in cases of transfer to a hospital or therapeutic leave.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Standard survey
F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	D	Standard survey
F758	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is necessary and PRN use is limited.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	D	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	D	Complaint

F610	Respond appropriately to all alleged violations.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: NATIONAL LUTHERAN COMMUNITIES & SERVICES (2 facilities); Owner on file: CASNER, DONNA (individual)
Ownership chain	NATIONAL LUTHERAN COMMUNITIES & SERVICES (2 facilities)
Penalties vs chain average	$17,345 vs $8,673 (2.0× the chain average)
Current deficiencies vs chain average	24 vs 14.0 (1.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 3.1 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.2 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/215125
Snapshot SHA-256	aa3d457b4ac3506db3b2696999dade70b5efa7a3109811d8b267f061284aa903
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 215125.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash aa3d457b4ac3.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.