

CITIZENS CARE CENTER

Report ID: CCN 215039
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§ 1 Facility Identity

Facility	CITIZENS CARE CENTER
CCN	215039
Location	415 SOUTH MARKET STREET, HAVRE DE GRACE, MD, 21078
Ownership type	Non profit - Other
Certified beds	184

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	14 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
MD state average	\$22,972 (this facility is 0.0× the MD average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 14 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F641	Ensure each resident receives an accurate assessment.	E	Standard survey
F700	Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail.	E	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Standard survey
F679	Provide activities to meet all resident's needs.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey

F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	D	Standard survey
F791	Provide or obtain dental services for each resident.	D	Standard survey
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Complaint

§ 5 Ownership

Ownership record	Owner on file: QUIMBY, CINDY (individual)
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§ 6 CMS Care Compare Star Ratings

Overall	5 / 5 (state avg 3.1 · US avg 3)
Health inspection	4 / 5 (state avg 2.8 · US avg 2.8)
Staffing	5 / 5 (state avg 3.2 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/215039
Snapshot SHA-256	f2def05cbbc43faac66593f18ea01398e0343565d69787ef23f70e0865391458
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 215039.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash f2def05cbbc4.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.