

Pontchartrain Health Care Center

Report ID: CCN 195297
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§ 1 Facility Identity

Facility	Pontchartrain Health Care Center
CCN	195297
Location	1401 Highway 190, Mandeville, LA, 70448
Ownership type	For profit - Corporation
Certified beds	182

§ 2 CMS Federal Record

Civil money penalties on file	\$105,898
Deficiency citations — current cycle	14 (17% vs prior 24 months (12))
Deficiency citations — prior 24 months	12
Immediate Jeopardy — current cycle	3
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$105,898
LA state average	\$49,913 (this facility is 2.1× the LA average)
National average	\$31,239 (this facility is 3.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 14 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	K · Immediate Jeopardy	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	K · Immediate Jeopardy	Standard survey
F835	Administer the facility in a manner that enables it to use its resources effectively and efficiently.	K · Immediate Jeopardy	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	D	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Complaint
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	D	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F644	Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Standard survey

F849	Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services.	D	Standard survey
F575	Post a list of names, addresses, and telephone numbers of all pertinent State agencies and advocacy groups and a statement that the resident may file a complaint with the State Survey Agency.	C	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: INSPIRED HEALTHCARE MANAGEMENT (6 facilities); Owner on file: PONTCHARTRAIN GUEST HOUSE INC (organization)
Ownership chain	INSPIRED HEALTHCARE MANAGEMENT (6 facilities)
Penalties vs chain average	\$105,898 vs \$59,845 (1.8× the chain average)
Current deficiencies vs chain average	14 vs 8.0 (1.8× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.5 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 2.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/195297
Snapshot SHA-256	4113c4737cccd7b8631dc245fbe0c6f91f58b9e6687279b64b8a638c75e8a9fa
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 195297.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 4113c4737ccc.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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