

Crystal Heights Care Center

Report ID: CCN 165570
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§ 1 Facility Identity

Facility	Crystal Heights Care Center
CCN	165570
Location	1514 High Avenue West, Oskaloosa, IA, 52577
Ownership type	For profit - Corporation
Certified beds	72

§ 2 CMS Federal Record

Civil money penalties on file	\$10,489
Deficiency citations — current cycle	12 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$10,489
IA state average	\$18,747 (this facility is 0.6× the IA average)
National average	\$31,239 (this facility is 0.3× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	E	Standard survey
F679	Provide activities to meet all resident's needs.	E	Standard survey
F760	Ensure that residents are free from significant medication errors.	D	Complaint
F567	Honor the resident's right to manage his or her financial affairs.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Standard survey
F699	Provide care or services that was trauma informed and/or culturally competent.	D	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Complaint
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: THE ENSIGN GROUP (342 facilities); Owner on file: GATEWAY HEALTHCARE LLC (organization)
Ownership chain	THE ENSIGN GROUP (342 facilities)
Penalties vs chain average	\$10,489 vs \$20,923 (0.5× the chain average)
Current deficiencies vs chain average	12 vs 10.1 (1.2× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.1 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 3.6 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/165570
Snapshot SHA-256	c4599da3c539f0cd9cb7425a81ec52919ed22be93e3b24292f7a9820b712fa8e
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 165570.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c4599da3c539.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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