

# Luther Manor at Hillcrest

Report ID: CCN 165513  
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## § 1 Facility Identity

|                |                                         |
|----------------|-----------------------------------------|
| Facility       | Luther Manor at Hillcrest               |
| CCN            | 165513                                  |
| Location       | 3131 Hillcrest Road, Dubuque, IA, 52001 |
| Ownership type | For profit - Corporation                |
| Certified beds | 103                                     |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$42,406                          |
| Deficiency citations — current cycle       | 15 ( 275% vs prior 24 months (4)) |
| Deficiency citations — prior 24 months     | 4                                 |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 3                                 |
| Special Focus Facility status              | Not listed                        |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$42,406                                              |
| IA state average                  | \$18,747 (this facility is 2.3× the IA average)       |
| National average                  | \$31,239 (this facility is 1.4× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 15 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                             | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F760  | Ensure that residents are free from significant medication errors.                                                                                                        | G          | Complaint       |
| F697  | Provide safe, appropriate pain management for a resident who requires such services.                                                                                      | G          | Complaint       |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                     | G          | Complaint       |
| F865  | Have a plan that describes the process for conducting QAPI and QAA activities.                                                                                            | F          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                    | F          | Complaint       |
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. | E          | Standard survey |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                            | D          | Complaint       |
| F580  | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.                             | D          | Standard survey |
| F582  | Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered.                                                                     | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                             | D          | Standard survey |
| F883  | Develop and implement policies and procedures for flu and pneumonia vaccinations.                                                                                         | D          | Standard survey |
| F677  | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                         | D          | Complaint       |
| F809  | Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals                     | D          | Complaint       |

and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.

|      |                                                                    |   |                 |
|------|--------------------------------------------------------------------|---|-----------------|
| F880 | Provide and implement an infection prevention and control program. | D | Complaint       |
| F732 | Post nurse staffing information every day.                         | C | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                    |
|---------------------------------------|------------------------------------------------------------------------------------|
| Ownership record                      | Chain: SHLOMO HOFFMAN (10 facilities); Owner on file: HOFFMAN, SHLOMO (individual) |
| Ownership chain                       | SHLOMO HOFFMAN (10 facilities)                                                     |
| Penalties vs chain average            | \$42,406 vs \$69,047 (0.6× the chain average)                                      |
| Current deficiencies vs chain average | 15 vs 13.0 (1.2× the chain average)                                                |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.1 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.9 · US avg 2.8) |
| Staffing              | 4 / 5 (state avg 3.6 · US avg 2.9) |
| Quality measures (QM) | 2 / 5 (state avg 3.4 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/165513">https://www.medicare.gov/care-compare/details/nursing-home/165513</a> |
| Snapshot SHA-256         | c46ead3ea3d980779889da204a0511318478f045f35705bf175e17a0ea0d206d                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 165513.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c46ead3ea3d9.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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