

Regency Care Center

Report ID: CCN 165399
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§ 1 Facility Identity

Facility	Regency Care Center
CCN	165399
Location	815 High Road, Norwalk, IA, 50211
Ownership type	For profit - Limited Liability company
Certified beds	101

§ 2 CMS Federal Record

Civil money penalties on file	\$78,497
Deficiency citations — current cycle	12 (300% vs prior 24 months (3))
Deficiency citations — prior 24 months	3
Immediate Jeopardy — current cycle	1
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$78,497
IA state average	\$18,747 (this facility is 4.2× the IA average)
National average	\$31,239 (this facility is 2.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	J • Immediate Jeopardy	Complaint
F641	Ensure each resident receives an accurate assessment.	E	Complaint
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	E	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Complaint
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F759	Ensure medication error rates are not 5 percent or greater.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: CAMPBELL STREET SERVICES (20 facilities); Owner on file: HOLDCO, IA 5, LLC (organization)
Ownership chain	CAMPBELL STREET SERVICES (20 facilities)
Penalties vs chain average	\$78,497 vs \$22,313 (3.5× the chain average)
Current deficiencies vs chain average	12 vs 10.1 (1.2× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.1 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 3.6 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 3.4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/165399
Snapshot SHA-256	805da3d7d7eae5598b2eba42c508356139c9a2ac4a10662fc018338f3c48de60
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 165399.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 805da3d7d7ea.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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