

The Highlands

Report ID: CCN 165178
Generated: 2026-07-23T14:55:23.501Z

§ 1 Facility Identity

Facility	The Highlands
CCN	165178
Location	607 Highland Drive, Decorah, IA, 52101
Ownership type	Non profit - Corporation
Certified beds	86

§ 2 CMS Federal Record

Civil money penalties on file	\$153,679
Deficiency citations — current cycle	5 (50% vs prior 24 months (10))
Deficiency citations — prior 24 months	10
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$153,679
IA state average	\$18,747 (this facility is 8.2× the IA average)
National average	\$31,239 (this facility is 4.9× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 5 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Complaint
F923	Have enough outside ventilation via a window or mechanical ventilation, or both.	E	Complaint
F582	Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered.	D	Standard survey
F943	Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	B	Standard survey

§ 5 Ownership

Ownership record	Owner on file: BJELLAND, SUSAN (individual)
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§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.1 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 3.6 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/165178
Snapshot SHA-256	4024c1fd57d4fe3348f6c9ae91234b2381f2d8f9cc162b753198642b28c6fac2
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 165178.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 4024c1fd57d4.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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