

CITADEL OF STERLING,THE

Report ID: CCN 145278
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§ 1 Facility Identity

Facility	CITADEL OF STERLING,THE
CCN	145278
Location	105 EAST 23RD STREET, STERLING, IL, 61081
Ownership type	For profit - Corporation
Certified beds	121

§ 2 CMS Federal Record

Civil money penalties on file	\$11,213
Deficiency citations — current cycle	12 (1100% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$11,213
IL state average	\$105,530 (this facility is 0.1× the IL average)
National average	\$31,239 (this facility is 0.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	F	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F583	Keep residents' personal and medical records private and confidential.	D	Standard survey
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	D	Standard survey
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.	D	Standard survey
F605	Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CITADEL HEALTHCARE (13 facilities); Owner on file: STERN FAMILY INVESTMENT TR (organization)
Ownership chain	CITADEL HEALTHCARE (13 facilities)
Penalties vs chain average	\$11,213 vs \$14,434 (0.8× the chain average)
Current deficiencies vs chain average	12 vs 8.2 (1.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.6 · US avg 3)
Health inspection	3 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 2.1 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/145278
Snapshot SHA-256	70fc9a49204c5f9b5daf94aee3959659719ea2c4845a7e78c7913f2fdb0df8b
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 145278.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 70fc9a49204c.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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