

# COOK WILLOW HEALTH & REHABILITATION CENTER, INC.

Report ID: CCN 075349

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## § 1 Facility Identity

|                |                                                  |
|----------------|--------------------------------------------------|
| Facility       | COOK WILLOW HEALTH & REHABILITATION CENTER, INC. |
| CCN            | 075349                                           |
| Location       | 81 HILLSIDE AVENUE, PLYMOUTH, CT, 06782          |
| Ownership type | For profit - Corporation                         |
| Certified beds | 60                                               |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 10 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| CT state average                  | \$18,685 (this facility is 0.0× the CT average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 10 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                               | SCOPE/SEV. | SOURCE          |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.      | E          | Standard survey |
| F559  | Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.                            | D          | Complaint       |
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                         | D          | Complaint       |
| F610  | Respond appropriately to all alleged violations.                                                                                                            | D          | Complaint       |
| F657  | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.        | D          | Standard survey |
| F658  | Ensure services provided by the nursing facility meet professional standards of quality.                                                                    | D          | Standard survey |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                       | D          | Standard survey |
| F849  | Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services. | D          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                          | D          | Standard survey |
| F628  | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                    | C          | Standard survey |

## § 5 Ownership

|                  |                                              |
|------------------|----------------------------------------------|
| Ownership record | Owner on file: MACDONALD, SUSAN (individual) |
|------------------|----------------------------------------------|

## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 5 / 5 (state avg 3 · US avg 3)     |
| Health inspection     | 4 / 5 (state avg 2.7 · US avg 2.8) |
| Staffing              | 4 / 5 (state avg 3.3 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 3.7 · US avg 3.7) |

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## § 7 Record Provenance

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|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/075349">https://www.medicare.gov/care-compare/details/nursing-home/075349</a> |
| Snapshot SHA-256         | d1cd3bf5dab6ed55ccc97a0a193cc48ee8dcb51555a93464355c0acf2ce40dee                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 075349.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash d1cd3bf5dab6.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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