

DOUGLAS MANOR

Report ID: CCN 075258
Generated: 2026-07-25T13:53:15.454Z

§ 1 Facility Identity

Facility	DOUGLAS MANOR
CCN	075258
Location	103 NORTH ROAD, WINDHAM, CT, 06280
Ownership type	For profit - Limited Liability company
Certified beds	90

§ 2 CMS Federal Record

Civil money penalties on file	\$12,735
Deficiency citations — current cycle	25 (400% vs prior 24 months (5))
Deficiency citations — prior 24 months	5
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$12,735
CT state average	\$18,685 (this facility is 0.7× the CT average)
National average	\$31,239 (this facility is 0.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 25 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F553	Allow resident to participate in the development and implementation of his or her person-centered plan of care.	E	Standard survey
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	E	Standard survey
F567	Honor the resident's right to manage his or her financial affairs.	E	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	E	Standard survey
F745	Provide medically-related social services to help each resident achieve the highest possible quality of life.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey
F940	Develop, implement, and/or maintain an effective training program for all new and existing staff members.	E	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Complaint
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	D	Complaint
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Complaint

F645	PASARR screening for Mental disorders or Intellectual Disabilities	D	Complaint
F655	Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F561	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F791	Provide or obtain dental services for each resident.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint
F570	Assure the security of all personal funds of residents deposited with the facility.	C	Standard survey
F568	Properly hold, secure, and manage each resident's personal money which is deposited with the nursing home.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: RYDERS HEALTH MANAGEMENT (8 facilities); Owner on file: SBRIGLIO, MARTIN (individual)
Ownership chain	RYDERS HEALTH MANAGEMENT (8 facilities)
Penalties vs chain average	\$12,735 vs \$11,299 (1.1× the chain average)
Current deficiencies vs chain average	25 vs 18.9 (1.3× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.7 · US avg 2.8)
Staffing	4 / 5 (state avg 3.3 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.7 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/075258
Snapshot SHA-256	d594a74bbd580340a8d337efcdbe4e39529459a784bade52776e778b0c0741d7
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 075258.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash d594a74bbd58.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.