

# PACIFIC PALMS HEALTHCARE

Report ID: CCN 056164  
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## § 1 Facility Identity

|                |                                            |
|----------------|--------------------------------------------|
| Facility       | PACIFIC PALMS HEALTHCARE                   |
| CCN            | 056164                                     |
| Location       | 1020 TERMINO AVENUE, LONG BEACH, CA, 90804 |
| Ownership type | For profit - Limited Liability company     |
| Certified beds | 133                                        |

## § 2 CMS Federal Record

|                                            |                                    |
|--------------------------------------------|------------------------------------|
| Civil money penalties on file              | \$19,475                           |
| Deficiency citations — current cycle       | 32 ( 113% vs prior 24 months (15)) |
| Deficiency citations — prior 24 months     | 15                                 |
| Immediate Jeopardy — current cycle         | 0                                  |
| Actual-harm (G+) citations — current cycle | 0                                  |
| Special Focus Facility status              | Not listed                         |
| Abuse icon                                 | No                                 |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$19,475                                              |
| CA state average                  | \$26,375 (this facility is 0.7× the CA average)       |
| National average                  | \$31,239 (this facility is 0.6× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 32 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                  | SCOPE/SEV. | SOURCE          |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                 | E          | Complaint       |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                                             | E          | Standard survey |
| F604  | Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.                                                                    | E          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                              | E          | Standard survey |
| F658  | Ensure services provided by the nursing facility meet professional standards of quality.                                                                                       | E          | Standard survey |
| F688  | Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.               | E          | Standard survey |
| F690  | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections. | E          | Standard survey |
| F693  | Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.              | E          | Standard survey |
| F695  | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                      | E          | Standard survey |
| F726  | Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.                            | E          | Standard survey |
| F802  | Provide sufficient support personnel to safely and effectively carry out the functions of the food and nutrition service.                                                      | E          | Standard survey |

|      |                                                                                                                                                                                                             |   |                 |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F804 | Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.                                                                                                                   | E | Standard survey |
| F808 | Ensure therapeutic diets are prescribed by the attending physician and may be delegated to a registered or licensed dietitian, to the extent allowed by State law.                                          | E | Standard survey |
| F812 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                      | E | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                   | E | Standard survey |
| F880 | Provide and implement an infection prevention and control program.                                                                                                                                          | E | Standard survey |
| F887 | Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status. | E | Standard survey |
| F690 | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.                              | D | Complaint       |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                   | D | Complaint       |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                              | D | Complaint       |
| F552 | Ensure that residents are fully informed and understand their health status, care and treatments.                                                                                                           | D | Standard survey |
| F580 | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.                                                               | D | Standard survey |
| F605 | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                                              | D | Standard survey |

|      |                                                                                                                                                             |   |                 |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F641 | Ensure each resident receives an accurate assessment.                                                                                                       | D | Standard survey |
| F657 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.        | D | Standard survey |
| F676 | Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.                                            | D | Standard survey |
| F694 | Provide for the safe, appropriate administration of IV fluids for a resident when needed.                                                                   | D | Standard survey |
| F745 | Provide medically-related social services to help each resident achieve the highest possible quality of life.                                               | D | Standard survey |
| F757 | Ensure each resident's drug regimen must be free from unnecessary drugs.                                                                                    | D | Standard survey |
| F805 | Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.                                          | D | Standard survey |
| F847 | Inform resident or representatives choice to enter into binding arbitration agreement and right to refuse.                                                  | D | Standard survey |
| F849 | Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services. | D | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                 |
|---------------------------------------|-------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: CHARIS TRUST DTD 12/22/16 (6 facilities); Owner on file: KANESHIRO, BRANDIE (individual) |
| Ownership chain                       | CHARIS TRUST DTD 12/22/16 (6 facilities)                                                        |
| Penalties vs chain average            | \$19,475 vs \$11,030 (1.8× the chain average)                                                   |
| Current deficiencies vs chain average | 32 vs 19.5 (1.6× the chain average)                                                             |

## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 2 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 4 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.2 · US avg 3.7) |

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## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/056164">https://www.medicare.gov/care-compare/details/nursing-home/056164</a> |
| Snapshot SHA-256         | ec3788167ec0266672be6309ed1102cf2074b8a865e366f74895e9e9f3558106                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 056164.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash ec3788167ec0.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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