

# NORTH BAY POST ACUTE

Report ID: CCN 056120  
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## § 1 Facility Identity

|                |                                         |
|----------------|-----------------------------------------|
| Facility       | NORTH BAY POST ACUTE                    |
| CCN            | 056120                                  |
| Location       | 300 DOUGLAS STREET, PETALUMA, CA, 94952 |
| Ownership type | For profit - Limited Liability company  |
| Certified beds | 98                                      |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$142,877                             |
| Deficiency citations — current cycle       | 20 ( 50% vs prior 24 months (40))     |
| Deficiency citations — prior 24 months     | 40                                    |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 1                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | Yes — CMS abuse icon currently listed |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$142,877                                             |
| CA state average                  | \$26,375 (this facility is 5.4× the CA average)       |
| National average                  | \$31,239 (this facility is 4.6× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 20 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                             | SCOPE/SEV. | SOURCE          |
|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                        | G          | Complaint       |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.    | F          | Standard survey |
| F842  | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards. | F          | Standard survey |
| F641  | Ensure each resident receives an accurate assessment.                                                                                                     | E          | Standard survey |
| F655  | Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted                                        | E          | Standard survey |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                        | D          | Complaint       |
| F657  | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.      | D          | Complaint       |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                            | D          | Complaint       |
| F880  | Provide and implement an infection prevention and control program.                                                                                        | D          | Complaint       |
| F919  | Make sure that a working call system is available in each resident's bathroom and bathing area.                                                           | D          | Complaint       |
| F580  | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.             | D          | Standard survey |
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but                                                          | D          | Standard survey |

not limited to receiving treatment and supports for daily living safely.

|      |                                                                                                                                                                                                                                                                                          |   |                 |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F609 | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                                                                                                                                                      | D | Standard survey |
| F658 | Ensure services provided by the nursing facility meet professional standards of quality.                                                                                                                                                                                                 | D | Standard survey |
| F677 | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                                                                                                                                        | D | Standard survey |
| F700 | Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail. | D | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                                                           | D | Standard survey |
| F791 | Provide or obtain dental services for each resident.                                                                                                                                                                                                                                     | D | Standard survey |
| F813 | Have a policy regarding use and storage of foods brought to residents by family and other visitors.                                                                                                                                                                                      | D | Standard survey |
| F926 | Have policies on smoking.                                                                                                                                                                                                                                                                | D | Standard survey |

## § 5 Ownership

|                  |                                                                 |
|------------------|-----------------------------------------------------------------|
| Ownership record | Owner on file: ZERMATT U.S. HEALTH SERVICES, LLC (organization) |
|------------------|-----------------------------------------------------------------|

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 1 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 3 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/056120">https://www.medicare.gov/care-compare/details/nursing-home/056120</a> |
| Snapshot SHA-256         | 60eaf670ecdc8098b96132efde624ea901038d4e6a736b2a0a01bd2fd7f401b0                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 056120.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 60eaf670ecdc.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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