

# LAGUNA HILLS HEALTH AND REHABILITATION CENTER

Report ID: CCN 056110  
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## § 1 Facility Identity

|                |                                                    |
|----------------|----------------------------------------------------|
| Facility       | LAGUNA HILLS HEALTH AND REHABILITATION CENTER      |
| CCN            | 056110                                             |
| Location       | 24452 HEALTH CENTER DRIVE, LAGUNA HILLS, CA, 92653 |
| Ownership type | For profit - Corporation                           |
| Certified beds | 208                                                |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 42 ( 2% vs prior 24 months (43))      |
| Deficiency citations — prior 24 months     | 43                                    |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | Yes — CMS abuse icon currently listed |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| CA state average                  | \$26,375 (this facility is 0.0× the CA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 42 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                           | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                                                                                                   | E          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                  | E          | Standard survey |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D          | Complaint       |
| F628  | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                                                                                                | D          | Complaint       |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                                                                                                   | D          | Complaint       |
| F559  | Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.                                                                                                                        | D          | Complaint       |
| F602  | Protect each resident from the wrongful use of the resident's belongings or money.                                                                                                                                                                      | D          | Complaint       |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                           | D          | Complaint       |
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                                                                                                                     | D          | Complaint       |
| F627  | Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge.                                                                                                                   | D          | Complaint       |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                           | D          | Complaint       |

|      |                                                                                                                                                                                     |   |                 |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F689 | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                               | D | Complaint       |
| F697 | Provide safe, appropriate pain management for a resident who requires such services.                                                                                                | D | Complaint       |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                           | D | Complaint       |
| F550 | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                                                          | D | Standard survey |
| F554 | Allow residents to self-administer drugs if determined clinically appropriate.                                                                                                      | D | Standard survey |
| F558 | Reasonably accommodate the needs and preferences of each resident.                                                                                                                  | D | Standard survey |
| F585 | Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances. | D | Standard survey |
| F605 | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                      | D | Standard survey |
| F645 | PASARR screening for Mental disorders or Intellectual Disabilities                                                                                                                  | D | Standard survey |
| F656 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                   | D | Standard survey |
| F684 | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                       | D | Standard survey |
| F686 | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                                                     | D | Standard survey |
| F688 | Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.                    | D | Standard survey |
| F695 | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                           | D | Standard survey |

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|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F698 | Provide safe, appropriate dialysis care/services for a resident who requires such services.                                                                                                                                                                                              | D | Standard survey |
| F700 | Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail. | D | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                                                           | D | Standard survey |
| F757 | Ensure each resident's drug regimen must be free from unnecessary drugs.                                                                                                                                                                                                                 | D | Standard survey |
| F761 | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.                                  | D | Standard survey |
| F808 | Ensure therapeutic diets are prescribed by the attending physician and may be delegated to a registered or licensed dietitian, to the extent allowed by State law.                                                                                                                       | D | Standard survey |
| F909 | Regularly inspect all bed frames, mattresses, and bed rails (if any) for safety; and all bed rails and mattresses must attach safely to the bed frame.                                                                                                                                   | D | Standard survey |
| F610 | Respond appropriately to all alleged violations.                                                                                                                                                                                                                                         | D | Complaint       |
| F880 | Provide and implement an infection prevention and control program.                                                                                                                                                                                                                       | D | Complaint       |
| F881 | Implement a program that monitors antibiotic use.                                                                                                                                                                                                                                        | D | Complaint       |
| F628 | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                                                                                                                                 | B | Complaint       |
| F578 | Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.                                                                                                 | B | Standard survey |

|      |                                                                                                                                                                                                                |   |                 |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F583 | Keep residents' personal and medical records private and confidential.                                                                                                                                         | B | Standard survey |
| F657 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.                                                           | B | Standard survey |
| F814 | Dispose of garbage and refuse properly.                                                                                                                                                                        | B | Standard survey |
| F838 | Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies. | B | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                      | B | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                                      |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: CAMBRIDGE HEALTHCARE SERVICES (32 facilities);<br>Owner on file: AG FACILITIES OPERATIONS, LLC (organization) |
| Ownership chain                       | CAMBRIDGE HEALTHCARE SERVICES (32 facilities)                                                                        |
| Penalties vs chain average            | \$0 vs \$38,783 (0.0× the chain average)                                                                             |
| Current deficiencies vs chain average | 42 vs 19.4 (2.2× the chain average)                                                                                  |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 4 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/056110">https://www.medicare.gov/care-compare/details/nursing-home/056110</a> |
| Snapshot SHA-256         | d982c25820b0d8439c71622cfd54d708504c4fc2f744f0eae3a1a25f8624b6                                                                                    |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 056110.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash d982c25820b0.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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