

GLENDORA GRAND, INC

Report ID: CCN 056079
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§ 1 Facility Identity

Facility	GLENDORA GRAND, INC
CCN	056079
Location	805 W. ARROW HWY., GLENDORA, CA, 91740
Ownership type	For profit - Corporation
Certified beds	342

§ 2 CMS Federal Record

Civil money penalties on file	\$168,190
Deficiency citations — current cycle	21 (38% vs prior 24 months (34))
Deficiency citations — prior 24 months	34
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$168,190
CA state average	\$26,375 (this facility is 6.4× the CA average)
National average	\$31,239 (this facility is 5.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 21 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F688	Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.	E	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	E	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	E	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	E	Standard survey
F577	Allow residents to easily view the nursing home's survey results and communicate with advocate agencies.	E	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	E	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	E	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	E	Standard survey
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey

F814	Dispose of garbage and refuse properly.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F627	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge.	D	Complaint
F561	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F583	Keep residents' personal and medical records private and confidential.	D	Standard survey
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	D	Standard survey
F637	Assess the resident when there is a significant change in condition	D	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: ROLLINS-NELSON HEALTHCARE MANAGEMENT (10 facilities); Owner on file: GLENDORA GRAND, INC. (organization)
Ownership chain	ROLLINS-NELSON HEALTHCARE MANAGEMENT (10 facilities)
Penalties vs chain average	\$168,190 vs \$50,526 (3.3× the chain average)
Current deficiencies vs chain average	21 vs 20.7 (1.0× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 4.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/056079
Snapshot SHA-256	47991958bb9580bbe46dcb0e19fbf984261a3499dd21c858dce75c1477cc5b86
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 056079.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 47991958bb95.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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