

# SANTA ROSA POST ACUTE

Report ID: CCN 055854  
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## § 1 Facility Identity

|                |                                         |
|----------------|-----------------------------------------|
| Facility       | SANTA ROSA POST ACUTE                   |
| CCN            | 055854                                  |
| Location       | 4650 HOEN AVENUE, SANTA ROSA, CA, 95405 |
| Ownership type | For profit - Limited Liability company  |
| Certified beds | 99                                      |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$10,166                          |
| Deficiency citations — current cycle       | 16 ( 23% vs prior 24 months (13)) |
| Deficiency citations — prior 24 months     | 13                                |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 0                                 |
| Special Focus Facility status              | Not listed                        |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$10,166                                              |
| CA state average                  | \$26,375 (this facility is 0.4× the CA average)       |
| National average                  | \$31,239 (this facility is 0.3× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 16 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                          | SCOPE/SEV. | SOURCE          |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                  | E          | Complaint       |
| F658  | Ensure services provided by the nursing facility meet professional standards of quality.                                                               | E          | Complaint       |
| F730  | Observe each nurse aide's job performance and give regular training.                                                                                   | E          | Standard survey |
| F741  | Ensure that the facility has sufficient staff members who possess the competencies and skills to meet the behavioral health needs of residents.        | E          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | E          | Standard survey |
| F925  | Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.                                                          | E          | Standard survey |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                     | D          | Complaint       |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                     | D          | Complaint       |
| F550  | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                             | D          | Complaint       |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                         | D          | Complaint       |
| F655  | Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted                                     | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                          | D          | Standard survey |

|      |                                                                                                                       |   |                 |
|------|-----------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F697 | Provide safe, appropriate pain management for a resident who requires such services.                                  | D | Standard survey |
| F880 | Provide and implement an infection prevention and control program.                                                    | D | Standard survey |
| F919 | Make sure that a working call system is available in each resident's bathroom and bathing area.                       | D | Standard survey |
| F921 | Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public. | D | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                     |
|---------------------------------------|-----------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: PACS GROUP (280 facilities); Owner on file: PROVIDENCE GROUP WINE COUNTRY LLC (organization) |
| Ownership chain                       | PACS GROUP (280 facilities)                                                                         |
| Penalties vs chain average            | \$10,166 vs \$32,207 (0.3× the chain average)                                                       |
| Current deficiencies vs chain average | 16 vs 12.7 (1.3× the chain average)                                                                 |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 3 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 2 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 4 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/055854">https://www.medicare.gov/care-compare/details/nursing-home/055854</a> |
| Snapshot SHA-256         | 989bbce7d8bdd52fd66f78d67f0aa1d2575c3c4dfa2e87b5f255f4b06e05a10d                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 055854.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 989bbce7d8bd.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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