

# HEALTHCARE CENTER OF ORANGE COUNTY

Report ID: CCN 055674  
Generated: 2026-07-26T04:09:05.903Z

## § 1 Facility Identity

|                |                                        |
|----------------|----------------------------------------|
| Facility       | HEALTHCARE CENTER OF ORANGE COUNTY     |
| CCN            | 055674                                 |
| Location       | 9021 KNOTT AVE, BUENA PARK, CA, 90620  |
| Ownership type | For profit - Limited Liability company |
| Certified beds | 99                                     |

## § 2 CMS Federal Record

|                                            |                                    |
|--------------------------------------------|------------------------------------|
| Civil money penalties on file              | \$8,278                            |
| Deficiency citations — current cycle       | 35 ( 1650% vs prior 24 months (2)) |
| Deficiency citations — prior 24 months     | 2                                  |
| Immediate Jeopardy — current cycle         | 0                                  |
| Actual-harm (G+) citations — current cycle | 1                                  |
| Special Focus Facility status              | Not listed                         |
| Abuse icon                                 | No                                 |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$8,278                                               |
| CA state average                  | \$26,375 (this facility is 0.3× the CA average)       |
| National average                  | \$31,239 (this facility is 0.3× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 35 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                                                            | SCOPE/SEV. | SOURCE          |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                                                                                                                                    | G          | Complaint       |
| F695  | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                                                                                                                                | E          | Standard survey |
| F838  | Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies.                                                                           | E          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                                                                                                                        | D          | Complaint       |
| F686  | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                                                                                                                                                          | D          | Complaint       |
| F690  | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.                                                                                                           | D          | Complaint       |
| F700  | Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail. | D          | Complaint       |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                                                            | D          | Complaint       |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                                                           | D          | Complaint       |
| F679  | Provide activities to meet all resident's needs.                                                                                                                                                                                                                                         | D          | Complaint       |
| F565  | Honor the resident's right to organize and participate in resident/family groups in the facility.                                                                                                                                                                                        | D          | Standard survey |

|      |                                                                                                                                                                                    |   |                 |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F584 | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.          | D | Standard survey |
| F605 | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                     | D | Standard survey |
| F628 | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                           | D | Standard survey |
| F644 | Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.                                                         | D | Standard survey |
| F656 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                  | D | Standard survey |
| F688 | Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.                   | D | Standard survey |
| F692 | Provide enough food/fluids to maintain a resident's health.                                                                                                                        | D | Standard survey |
| F693 | Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.                  | D | Standard survey |
| F694 | Provide for the safe, appropriate administration of IV fluids for a resident when needed.                                                                                          | D | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                     | D | Standard survey |
| F756 | Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures. | D | Standard survey |
| F759 | Ensure medication error rates are not 5 percent or greater.                                                                                                                        | D | Standard survey |

|      |                                                                                                                                                                                                                                                         |   |                 |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F761 | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D | Standard survey |
| F812 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                  | D | Standard survey |
| F814 | Dispose of garbage and refuse properly.                                                                                                                                                                                                                 | D | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                                                               | D | Standard survey |
| F880 | Provide and implement an infection prevention and control program.                                                                                                                                                                                      | D | Standard survey |
| F883 | Develop and implement policies and procedures for flu and pneumonia vaccinations.                                                                                                                                                                       | D | Standard survey |
| F908 | Keep all essential equipment working safely.                                                                                                                                                                                                            | D | Standard survey |
| F909 | Regularly inspect all bed frames, mattresses, and bed rails (if any) for safety; and all bed rails and mattresses must attach safely to the bed frame.                                                                                                  | D | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                                                               | B | Complaint       |
| F657 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.                                                                                                    | B | Complaint       |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                                                               | B | Complaint       |
| F641 | Ensure each resident receives an accurate assessment.                                                                                                                                                                                                   | B | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                       |
|---------------------------------------|---------------------------------------------------------------------------------------|
| Ownership record                      | Chain: CRYSTAL SOLORZANO (10 facilities); Owner on file: RCOC 9021 LLC (organization) |
| Ownership chain                       | CRYSTAL SOLORZANO (10 facilities)                                                     |
| Penalties vs chain average            | \$8,278 vs \$23,126 (0.4× the chain average)                                          |
| Current deficiencies vs chain average | 35 vs 23.7 (1.5× the chain average)                                                   |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 2 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 2 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 2 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 4 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/055674">https://www.medicare.gov/care-compare/details/nursing-home/055674</a> |
| Snapshot SHA-256         | f300391f45c5b6eef2718a663627d2a4480ec2f52c5980eac3c195bdcc24d89a                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 055674.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash f300391f45c5.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.