

# Palo Alto Post-Acute

Report ID: CCN 055646  
Generated: 2026-07-25T18:02:38.308Z

## § 1 Facility Identity

|                |                                         |
|----------------|-----------------------------------------|
| Facility       | Palo Alto Post-Acute                    |
| CCN            | 055646                                  |
| Location       | 911 BRYANT STREET, PALO ALTO, CA, 94301 |
| Ownership type | For profit - Limited Liability company  |
| Certified beds | 66                                      |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 17 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| CA state average                  | \$26,375 (this facility is 0.0× the CA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 17 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                                                            | SCOPE/SEV. | SOURCE          |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F804  | Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.                                                                                                                                                                                                | F          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                                                   | F          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                                                                                                                       | E          | Standard survey |
| F881  | Implement a program that monitors antibiotic use.                                                                                                                                                                                                                                        | E          | Standard survey |
| F550  | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                                                                                                                                                               | D          | Standard survey |
| F583  | Keep residents' personal and medical records private and confidential.                                                                                                                                                                                                                   | D          | Standard survey |
| F605  | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                                                                                                                           | D          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                                                                                                                        | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                                                            | D          | Standard survey |
| F697  | Provide safe, appropriate pain management for a resident who requires such services.                                                                                                                                                                                                     | D          | Standard survey |
| F700  | Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail. | D          | Standard survey |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                                                           | D          | Standard survey |

|      |                                                                                                                                                                                                                                                         |   |                 |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F756 | Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.                                                                      | D | Standard survey |
| F757 | Ensure each resident's drug regimen must be free from unnecessary drugs.                                                                                                                                                                                | D | Standard survey |
| F759 | Ensure medication error rates are not 5 percent or greater.                                                                                                                                                                                             | D | Standard survey |
| F761 | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D | Standard survey |
| F912 | Provide rooms that are at least 80 square feet per resident in multiple rooms and 100 square feet for single resident rooms.                                                                                                                            | B | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                   |
|---------------------------------------|---------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: COVENANT CARE (15 facilities); Owner on file: COVENANT CARE CALIFORNIA, LLC (organization) |
| Ownership chain                       | COVENANT CARE (15 facilities)                                                                     |
| Penalties vs chain average            | \$0 vs \$22,445 (0.0× the chain average)                                                          |
| Current deficiencies vs chain average | 17 vs 13.6 (1.3× the chain average)                                                               |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 4 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 3 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

---

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/055646">https://www.medicare.gov/care-compare/details/nursing-home/055646</a> |
| Snapshot SHA-256         | aa5199636dfc6064b1c902be06aa61329f6547cd5150fa044d938e7d1d93d447                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

---

## § 8 For Your Attorney

---

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 055646.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash aa5199636dfc.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
- 

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.