

# PACIFIC HAVEN SUBACUTE AND HEALTHCARE CENTER

Report ID: CCN 055575

Generated: 2026-07-25T18:11:59.001Z

## § 1 Facility Identity

|                |                                              |
|----------------|----------------------------------------------|
| Facility       | PACIFIC HAVEN SUBACUTE AND HEALTHCARE CENTER |
| CCN            | 055575                                       |
| Location       | 12072 TRASK AVE., GARDEN GROVE, CA, 92843    |
| Ownership type | For profit - Limited Liability company       |
| Certified beds | 99                                           |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 22 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 2                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| CA state average                  | \$26,375 (this facility is 0.0× the CA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 22 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                           | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F726  | Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.                                                                                                     | G          | Complaint       |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                          | G          | Complaint       |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                                                                                      | E          | Standard survey |
| F610  | Respond appropriately to all alleged violations.                                                                                                                                                                                                        | D          | Complaint       |
| F805  | Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.                                                                                                                                      | D          | Complaint       |
| F554  | Allow residents to self-administer drugs if determined clinically appropriate.                                                                                                                                                                          | D          | Standard survey |
| F605  | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                                                                                          | D          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                                                                                       | D          | Standard survey |
| F679  | Provide activities to meet all resident's needs.                                                                                                                                                                                                        | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                           | D          | Standard survey |
| F688  | Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.                                                                                        | D          | Standard survey |

|      |                                                                                                                                                                                          |   |                 |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F692 | Provide enough food/fluids to maintain a resident's health.                                                                                                                              | D | Standard survey |
| F693 | Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.                        | D | Standard survey |
| F695 | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                                | D | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                           | D | Standard survey |
| F812 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                   | D | Standard survey |
| F908 | Keep all essential equipment working safely.                                                                                                                                             | D | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                | B | Standard survey |
| F578 | Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive. | B | Complaint       |
| F803 | Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.                | B | Complaint       |
| F804 | Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.                                                                                                | B | Complaint       |

## § 5 Ownership & Chain Context

|                                       |                                                                                    |
|---------------------------------------|------------------------------------------------------------------------------------|
| Ownership record                      | Chain: THE ENSIGN GROUP (342 facilities); Owner on file: CRUZ, MELODY (individual) |
| Ownership chain                       | THE ENSIGN GROUP (342 facilities)                                                  |
| Penalties vs chain average            | \$0 vs \$20,923 (0.0× the chain average)                                           |
| Current deficiencies vs chain average | 22 vs 10.1 (2.2× the chain average)                                                |

## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 4 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 3 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 2 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.2 · US avg 3.7) |

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## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/055575">https://www.medicare.gov/care-compare/details/nursing-home/055575</a> |
| Snapshot SHA-256         | e9bd0e604344dab57b9f0e33d0cf65df9fe822927d38897dbfb16bb817773fa5                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 055575.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash e9bd0e604344.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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