

# PLAZA HEALTHCARE CENTER

Report ID: CCN 055206  
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## § 1 Facility Identity

|                |                                        |
|----------------|----------------------------------------|
| Facility       | PLAZA HEALTHCARE CENTER                |
| CCN            | 055206                                 |
| Location       | 1209 HEMLOCK WAY, SANTA ANA, CA, 92707 |
| Ownership type | For profit - Limited Liability company |
| Certified beds | 145                                    |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$4,587                               |
| Deficiency citations — current cycle       | 29 ( 142% vs prior 24 months (12))    |
| Deficiency citations — prior 24 months     | 12                                    |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | Yes — CMS abuse icon currently listed |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$4,587                                               |
| CA state average                  | \$26,375 (this facility is 0.2× the CA average)       |
| National average                  | \$31,239 (this facility is 0.1× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 29 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                          | SCOPE/SEV. | SOURCE          |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | E          | Standard survey |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                     | D          | Complaint       |
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                    | D          | Complaint       |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                     | D          | Complaint       |
| F605  | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                         | D          | Complaint       |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | D          | Complaint       |
| F686  | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                        | D          | Complaint       |
| F552  | Ensure that residents are fully informed and understand their health status, care and treatments.                                                      | D          | Standard survey |
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                    | D          | Standard survey |
| F676  | Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.                                       | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                          | D          | Standard survey |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                  | D          | Standard survey |

|      |                                                                                                                                                                                                                |   |                 |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F693 | Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.                                              | D | Standard survey |
| F695 | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                                                      | D | Standard survey |
| F697 | Provide safe, appropriate pain management for a resident who requires such services.                                                                                                                           | D | Standard survey |
| F698 | Provide safe, appropriate dialysis care/services for a resident who requires such services.                                                                                                                    | D | Standard survey |
| F880 | Provide and implement an infection prevention and control program.                                                                                                                                             | D | Standard survey |
| F600 | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                                                                             | D | Complaint       |
| F628 | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                                                       | D | Complaint       |
| F804 | Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.                                                                                                                      | D | Complaint       |
| F657 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.                                                           | B | Complaint       |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                      | B | Complaint       |
| F805 | Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.                                                                                             | B | Complaint       |
| F807 | Ensure each resident receives and the facility provides drinks consistent with resident needs and preferences and sufficient to maintain resident hydration.                                                   | B | Complaint       |
| F838 | Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies. | B | Complaint       |

|      |                                                                                                                                                           |   |                 |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F558 | Reasonably accommodate the needs and preferences of each resident.                                                                                        | B | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                            | B | Standard survey |
| F842 | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards. | B | Standard survey |
| F814 | Dispose of garbage and refuse properly.                                                                                                                   | B | Complaint       |

## § 5 Ownership & Chain Context

|                                       |                                                                                                                     |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: CORPORATE INTERFACE SERVICES (41 facilities); Owner on file: CORPORATE INTERFACE SERVICES LLC (organization) |
| Ownership chain                       | CORPORATE INTERFACE SERVICES (41 facilities)                                                                        |
| Penalties vs chain average            | \$4,587 vs \$37,034 (0.1× the chain average)                                                                        |
| Current deficiencies vs chain average | 29 vs 18.2 (1.6× the chain average)                                                                                 |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 1 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 2 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/055206">https://www.medicare.gov/care-compare/details/nursing-home/055206</a> |
| Snapshot SHA-256         | 64fbcebb7c422c141ac108f6b01507642a7532ee0fcc6690753ca9b69610049e                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 055206.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 64fbcebb7c42.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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